# Linn County Continuum of Care Planning and Policy Council

2011 Housing Iowa Conference September 8, 2011

#### **Linn County CoC Mission**

"To organize and maintain a strategic network of community interests in Linn County, Iowa, that will identify and coordinate housing and services to meet the specific needs of homeless people or those at-risk of becoming homeless."

# History- How did we get started?

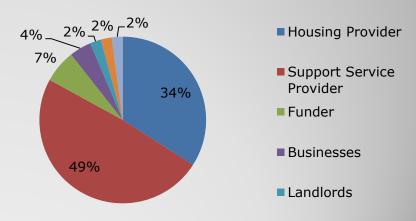
- Strongly influenced by federal funding
  - ✓ Emergency Food and Shelter Grant
  - √ State Homeless Assistance Grant
- Linn County had capacity to...
  - ✓ write State Homeless Assistance Grant
  - administer funds
  - ✓ neutral party
  - Board of Supervisor commitment to human service activities
- Staff led by Linn County Community Service
  - ✓ Local Homeless Coordinating Board
  - ✓ Linn County Continuum of Care

# How do we look today?

#### Lead entities

- ✓ Linn County Community Services (provides primary staff support- .25 FTE)
- ✓ United Way of East Central Iowa
- City of Cedar Rapids (Department of Development and Housing Services)

#### Representation



#### **Structure**

#### **Strengths**

- Shared vision and goals
- Decision making based on data
- HUD Requirements
  - □ PIT
  - ☐ HMIS
  - Applications for funding
- Management
  - Planning
  - Coordination

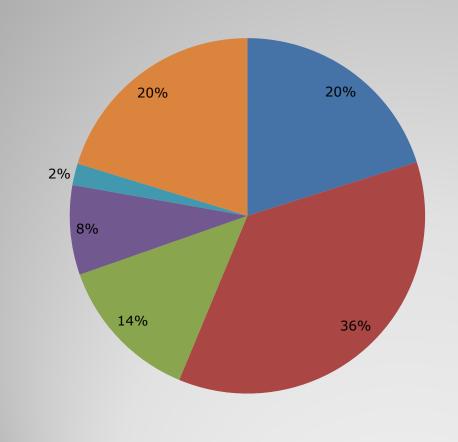
#### **Components to address**

- Diverse representation
- Formal structure to support systems planning
- System of oversight and management
  - Evaluation of system outcomes
  - Funding/Funders

#### **CoC Functions**

- Compile and share pertinent data
  - ✓ Point in Time Count
  - ✓ Individual and Family Need Survey
  - ✓ Linn County Homeless Data Report
- Conduct inventory of existing facilities and services
- Determine unmet needs through a "gaps analysis"
- Prioritize unmet needs and develop policies and plans to meet those needs without duplication of effort.
- Coordinate access to resources

# **Funding**



- Continuum of Care
- **■** CDBG
- ■HOME
- Housing Trust Fund
- Emergency Food and Shelter Program
- United Way of East Central Iowa

# Identify <u>champions</u> who <u>interrogate reality</u> and are committed to:

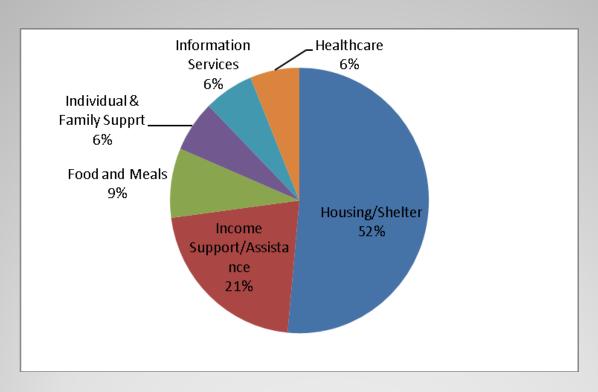
- Excellence
- Driven by data
- Outcome focused
- Represent diverse groups within the system
- Trustworthy/held with positive regard by their peers

# Use data to guide planning and decision making

- Trends/ comparative data
- ·How many?
- Who?
- Underlying issues to near homelessness and homelessness

### Requested Services in the 24 county service area Get Connected. Get Answers.

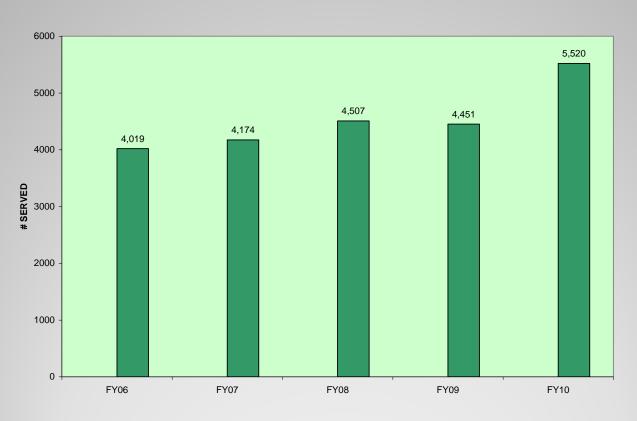


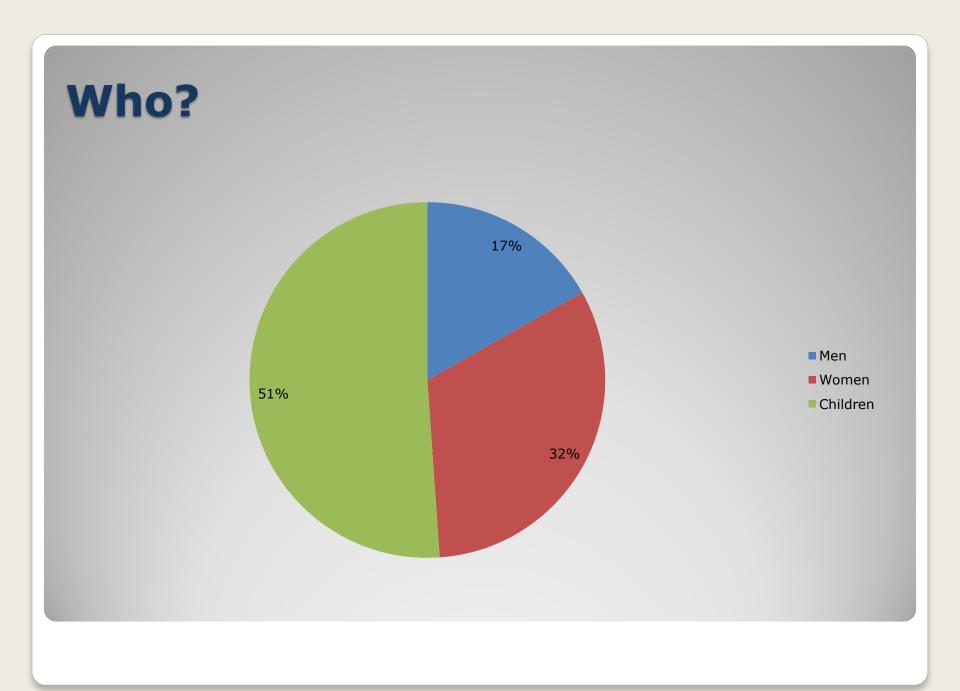


- ➤ Last year, 56,210 calls placed to the United Way 2-1-1 system.
- ➤ Nearly 23,100 of these calls were for Housing/Shelter services.

### **Comparative Data; How Many?**

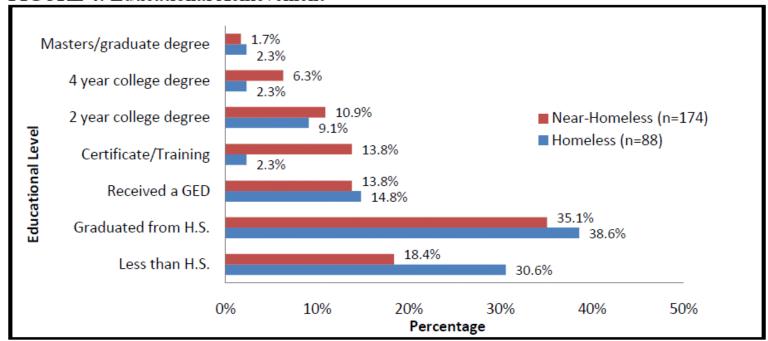
#### **LINN COUNTY HOMELESS DATA**





#### **Underlying Issues: Education**

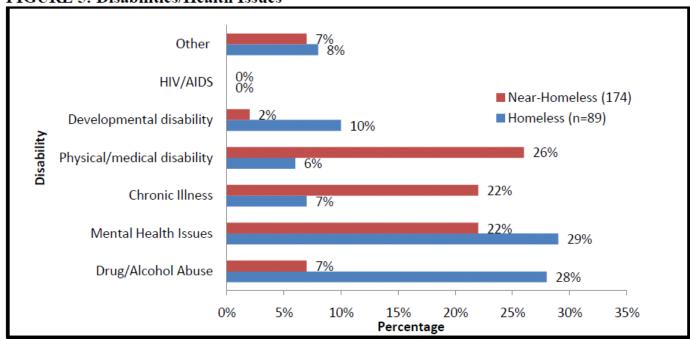
FIGURE 4: Educational Achievement



- 84% of homeless individuals have not obtained an education beyond a high school diploma or GED.
- More near-homeless individuals (32.7%) have earned a Certificate/training or a college diploma than homeless individuals (16%).

#### **Underlying Issues: Health**





- 58.1% of homeless and near-homeless individuals reported having a disability or health issue.
  - The most prominent issues identified by the homeless population were mental health issues (29%) and drug/alcohol issues (28%).
  - The most prominent issues identified by the near-homeless population were physical/medical disabilities (26%) and mental health issues and/or chronic illness (22%).

Prioritize strategies to pursue.

1 High Impact
Hardest to Implement

2 High Impact
Easy to Implement

3 Low Impact
Easy to Implement

4 Low Impact
Hard to Implement

## **Long Term Goal**

#### Reduce the number of homeless persons in Linn County.

- Increased networking w/agencies
- Service limitations on consumers
- Focus on population issues
- Education component for consumers to meet/address goals
- Active outreach to meet individuals where they are
- Network with banks, mortgage lenders, landlords to <u>catch</u> <u>people early</u>
- Public education/advocacy about homelessness
- Service delivery model
- Visual tool
- Peer mentoring

#### **Short-Term Goal #1**

# Increase the availability of quality, safe affordable housing.

- Re-start dialogue w/landlords & realtors
- Learn from local best practice models/pilots (CHOOSE & STRAP)
- Tenant/landlord academy
- Stream-line finance-tax credits, permits & inspection process for developers to build affordable housing units (CoC needs to bring a voice to City discussions)
- Better codes, regulation & enforcement regarding rental properties, focusing on quality & safe housing.

#### **Short-Term Goal #2**

# Increase cooperation and communication between providers to provide efficient services.

- More communication between agencies
- Service Point
- 1 point of entry & 1 release form for the CoC
- Communicate with communities who have/are implementing a service delivery system using Service Point as a shared database
- Centralized case management
- Share guidelines for appropriate referral for shelter & supportive services
- Peer volunteers/mentor
- 24-hour crisis response

# **Prior to HEARTH Academy**

#### Sub- Committee's:

- "Access to Affordable Housing" Workgroup
- 2) "Provider Communications" Workgroup

#### **Post HEARTH Academy**

#### Possible Strategies and Focus:

- 1) Shelter Diversion
- Expand Rapid Re-housing Capacity
- 3) Mainstream Employment

Develop an action plan with specific activities that will guide the planning group and result in measureable change.

# **Initiatives Underway**

Barrier Assessment Tool (pilot)

Landlord Relationship Mapping

Evaluate progress and measure change.

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